
ReadSpeaker webReader 3.8 VPAT 2.5 Accessibility Conformance Report, 12 September 2025

ReadSpeaker webReader 3.8 VPAT 2.5 Accessibility Conformance Report

EN 301 549 Edition (Based on VPAT® Version 2.5Rev)

Name of product/version: ReadSpeaker webReader version 3.8 and higher; current version 3.8

Product description: Cloud based TTS service for speech enabling web pages

Contact information: support@readspeaker.com

Evaluation methods used: Conformance to WCAG 2.2 level AA has been assessed and verified by Proper Access. For this report, the WCAG 2.1 guidelines have been used, as is also done in the VPAT 2.5 guidelines.

Report revision history: Previous reports were done in August 2023 and February 2023 with VPAT 2.4.

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Contents

ReadSpeaker webReader 3.8 VPAT 2.5 Accessibility Conformance Report

- Contents

- Applicable Standards/Guidelines

- Terms

- WCAG 2.1 Report

 - Table 1: Success Criteria, Level A

 - Table 2: Success Criteria, Level AA

- EN 301 549 Report

 - Clause 4: Functional Performance Statements (FPS)

 - Clause 5: Generic Requirements

 - Clause 6: ICT with Two-Way Voice Communication

 - Clause 7: ICT with Video Capabilities

 - Clause 8: Hardware

 - Clause 9: Web (see WCAG 2.1 section)

 - Clause 10: Non-web Documents

 - Clause 11: Software

 - Clause 12: Documentation and Support Services

 - Clause 13: ICT Providing Relay or Emergency Service Access

- Legal Disclaimer (ReadSpeaker)

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A Yes Level AA Yes Level AAA No
Web Content Accessibility Guidelines 2.1	Level A Yes Level AA Yes Level AAA No
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	Yes

Terms

The terms used in the conformance level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially supports:** Some functionality of the product does not meet the criterion.
- **Does not support:** The majority of product functionality does not meet the criterion.
- **Not applicable:** The criterion is not relevant to the product.
- **Not evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.1 Report

Tables 1 and 2 document conformance with EN 301 549:

- Clause 9 - Web

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes: Conformance level refers to Web, as this is the only technology that is relevant to the product.

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.1.1.1 (Web)	Supports	
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.1.2.1 (Web)	Supports	
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.1.2.2 (Web)	Supports	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.1.2.3 (Web)	Supports	

Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.1.3.1 (Web)	Supports	
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.1.3.2 (Web)	Supports	
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.1.3.3 (Web)	Supports	
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.1.4.1 (Web)	Supports	
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.1.4.2 (Web)	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.2.1.1 (Web)	Supports	
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.2.1.2 (Web)	Supports	
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.2.1.4 (Web)	Supports	
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.2.2.1 (Web)	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.2.2.2 (Web)	Supports	
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.2.3.1 (Web)	Supports	
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.2.4.1 (Web)	Supports	
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.2.4.2 (Web)	Supports	
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.2.4.3 (Web)	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.2.4.4 (Web)	Supports	
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.2.5.1 (Web)	Supports	
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.2.5.2 (Web)	Supports	
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.2.5.3 (Web)	Supports	
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.2.5.4 (Web)	Supports	

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.3.1.1 (Web)	Supports	
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.3.2.1 (Web)	Supports	
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.3.2.2 (Web)	Supports	
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.3.3.1 (Web)	Supports	
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.3.3.2 (Web)	Supports	

Criteria	Conformance Level	Remarks and Explanations
4.1.1 Parsing (Level A) Also applies to: WCAG 2.0 and 2.1 – Always answer ‘Supports’ EN 301 549 Criteria <ul style="list-style-type: none">9.4.1.1 (Web)	Supports	For WCAG 2.0, 2.1, and the EN 301 549, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.4.1.2 (Web)	Supports	

Table 2: Success Criteria, Level AA

Notes: Conformance level refers to Web.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.1.2.4 (Web)	Supports	
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.1.2.5 (Web)	Supports	
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.1.3.4 (Web)	Supports	
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.1.3.5 (Web)	Supports	

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.1.4.3 (Web)	Supports	
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.1.4.4 (Web)	Supports	
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.1.4.5 (Web)	Supports	
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.1.4.10 (Web)	Supports	
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.1.4.11 (Web)	Supports	

Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.1.4.12 (Web)	Supports	
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.1.4.13 (Web)	Supports	
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.2.4.5 (Web)	Supports	
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.2.4.6 (Web)	Supports	
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.2.4.7 (Web)	Supports	

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.3.1.2 (Web)	Supports	
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.3.2.3 (Web)	Supports	
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.3.2.4 (Web)	Supports	
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.3.3.3 (Web)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.3.3.4 (Web)	Supports	

Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.4.1.3 (Web)	Supports	

EN 301 549 Report

Clause 4: [Functional Performance Statements \(FPS\)](#)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supports	
4.2.2 Usage with limited vision	Supports	
4.2.3 Usage without perception of colour	Supports	
4.2.4 Usage without hearing	Not applicable	The product does not provide auditory modes of operation.
4.2.5 Usage with limited hearing	Not applicable	The product does not provide auditory modes of operation.
4.2.6 Usage with no or limited vocal capability	Not applicable	The product does not require vocal input from users.
4.2.7 Usage with limited manipulation or strength	Supports	
4.2.8 Usage with limited reach	Supports	

Criteria	Conformance Level	Remarks and Explanations
4.2.9 Minimize photosensitive seizure triggers	Supports	
4.2.10 Usage with limited cognition, language or learning	Supports	
4.2.11 Privacy	Supports	

Clause [5: Generic Requirements](#)

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6

Criteria	Conformance Level	Remarks and Explanations
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not applicable	The product does not include closed functionality.
5.1.3.2 Auditory output delivery including speech	Not applicable	The product does not include closed functionality.
5.1.3.3 Auditory output correlation	Not applicable	The product does not include closed functionality.
5.1.3.4 Speech output user control	Not applicable	The product does not include closed functionality.
5.1.3.5 Speech output automatic interruption	Not applicable	The product does not include closed functionality.
5.1.3.6 Speech output for non-text content	Supports	
5.1.3.7 Speech output for video information	Not applicable	The product does not include closed functionality.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.8 Masked entry	Not applicable	The product does not include closed functionality.
5.1.3.9 Private access to personal data	Not applicable	The product does not include closed functionality.
5.1.3.10 Non-interfering audio output	Not applicable	The product does not include closed functionality.
5.1.3.11 Private listening volume	Not applicable	The product does not include closed functionality.
5.1.3.12 Speaker volume	Not applicable	The product does not include closed functionality.
5.1.3.13 Volume reset	Not applicable	The product does not include closed functionality.
5.1.3.14 Spoken languages	Not applicable	The product does not include closed functionality.
5.1.3.15 Non-visual error identification	Not applicable	The product does not include closed functionality.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.16 Receipts, tickets, and transactional outputs	Not applicable	The product does not provide receipts, tickets, or other outputs as a result of a self-service transaction.
5.1.4 Functionality closed to text enlargement	Not applicable	The product does not prevent text enlargement features of platform or AT.
5.1.5 Visual output for auditory information	Not applicable	The product does not include closed functionality.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not applicable	The product's functionality is not closed to keyboards or keyboard interfaces.
5.1.7 Access without speech	Not applicable	The product does not include closed functionality.

Criteria	Conformance Level	Remarks and Explanations
5.2 Activation of accessibility features	Supports	
5.3 Biometrics	Not applicable	The product does not use biological characteristics.
5.4 Preservation of accessibility information during conversion	Not applicable	The product does not convert information or communication.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not applicable	The product does not include hardware.
5.5.2 Operable parts discernibility	Not applicable	The product does not include hardware.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not applicable	The product does not have a locking or toggle control.

Criteria	Conformance Level	Remarks and Explanations
5.6.2 Visual status	Not applicable	The product does not have a locking or toggle control.
5.7 Key repeat	Not applicable	The product does not have a key repeat function.
5.8 Double-strike key acceptance	Not applicable	The product does not have a keyboard or keypad.
5.9 Simultaneous user actions	Supports	

Clause [6: ICT with Two-Way Voice Communication](#)

Notes: This section has been skipped since the product does not include two-way voice communication.

Clause [7: ICT with Video Capabilities](#)

Notes: This section has been skipped since the product does not include video capabilities.

Clause [8: Hardware](#)

Notes: This section has been skipped since the product does not include hardware.

Clause [9: Web](#) (see [WCAG 2.1 Section](#))

Clause [10: Non-web Documents](#)

Notes: This section has been skipped since the product is not a non-web document.

Clause [11: Software](#)

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.1 Section	See information in WCAG 2.1 Section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through
11.5.2.3 Use of accessibility services	See 11.5.2.5 through 11.5.2.17	See 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Supports	
11.5.2.5 Object information	Supports	
11.5.2.6 Row, column, and headers	Not applicable	The product does not include data tables.
11.5.2.7 Values	Supports	
11.5.2.8 Label relationships	Supports	
11.5.2.9 Parent-child relationships	Supports	

Criteria	Conformance Level	Remarks and Explanations
11.5.2.10 Text	Supports	
11.5.2.11 List of available actions	Supports	
11.5.2.12 Execution of available actions	Supports	
11.5.2.13 Tracking of focus and selection attributes	Supports	
11.5.2.14 Modification of focus and selection attributes	Supports	
11.5.2.15 Change notification	Supports	
11.5.2.16 Modifications of states and properties	Supports	
11.5.2.17 Modifications of values and text	Supports	
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not applicable	The product is not a platform.
11.6.2 No disruption of accessibility features	Supports	
11.7 User preferences	Supports	

Criteria	Conformance Level	Remarks and Explanations
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	Not applicable	See information in WCAG 2.1 section
11.8.3 Preservation of accessibility information in transformations	Not applicable	The product is not an authoring tool.
11.8.4 Repair assistance	Not applicable	The product is not an authoring tool.
11.8.5 Templates	Not applicable	The product is not an authoring tool.

Clause 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	
12.1.2 Accessible documentation	See WCAG 2.1 Section	See information in WCAG 2.1 Section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	
12.2.3 Effective communication	Supports	
12.2.4 Accessible documentation	See WCAG 2.1 Section	See information in WCAG 2.1 Section

Clause [13: ICT Providing Relay or Emergency Service Access](#)

Notes: This section has been skipped since the product does not provide Relay or Emergency Service Access.

Legal Disclaimer (ReadSpeaker)

This VPAT 2.5 Accessibility Conformance Report is provided for informational purposes only. The information provided is based on internal testing and evaluation and is believed to be accurate as of the date of publication.

The assessments and conclusions presented in this document are based on a good-faith effort to evaluate the product against the specified accessibility standards (WCAG 2.1 and EN 301 549). Due to the dynamic nature of software and digital content, and the complexities of accessibility testing, this document may not reflect all potential accessibility issues.

ReadSpeaker makes no representations or warranties, express or implied, regarding the completeness, accuracy, or reliability of the information in this document. We disclaim any liability for any direct, indirect, incidental, consequential, or special damages arising from the use of, or reliance on, this VPAT Accessibility Conformance Report.

We are committed to continuously improving the accessibility of our products. This document may be updated periodically to reflect changes in the product or new testing results. We encourage users to contact our support team for the most current information and to report any accessibility barriers they encounter.