

ReadSpeaker for LMSs Support Page, 6 December 2023

ReadSpeaker for LMSs Support Page

We want you, as a Learning Management System (LMS) administrator, to feel supported at all times. This document aims to give you the information you need to find answers to any queries you might have and to reach us at ReadSpeaker Support if you need assistance.

Admin Support Sites

Listed below are a variety of links that will be useful for you. Please always report any voice pronunciations or technical challenges to your ReadSpeaker account representative or email support@readspeaker.com, making sure to cc your account representative in the email.

Best Practices

About the Listen Function

ReadSpeaker Customer Portal

Accessibility Statements

On our website, you will find our company accessibility statement: https://www.readspeaker.com/accessibility-statement/.

WCAG stands for Web Content Accessibility Guidelines. For the products within ReadSpeaker for LMSs (ReadSpeaker webReader, ReadSpeaker docReader, and ReadSpeaker TextAid), we have WCAG 2.2 AA Compliance Statements that can be found on the webpages for each product.

VPAT stands for Voluntary Product Accessibility Template. A VPAT statement is required of US institutions for tools used. VPAT statements for our products are available on our website and demonstrate our commitment to the highest quality standards for online accessibility of <u>W3C</u>. <u>WebAim.org</u> is a site we recommend to find out more about online accessibility.