

How ReadSpeaker Handles Data within the European Union

The privacy of our clients and their end users is paramount. ReadSpeaker strictly prohibits the transfer of customer content or end-user data to third parties, except for pre-approved sub-processors necessary to deliver our services. These sub-processors are product-specific and are explicitly detailed in our respective Data Processing Agreements (DPAs).

Our text-to-speech (TTS) solutions process only the following essential data points:

- Customer content designated for speech synthesis
- End-user cookies strictly necessary for TTS tool configuration
- End-user IP addresses

ReadSpeaker utilizes a stateless architecture; speech-enabled content is processed in real time and is only stored on our servers for a limited duration. No customer content is retained, logged, or repurposed following processing. While cookies may be disabled by the user, IP addresses are retained for a maximum of 30 days solely for network diagnostics. Furthermore, ReadSpeaker does not track end-user behavior or create datasets from customer content for analytics, profiling, or model training.

Data Center Located in the European Union

ReadSpeaker operates proprietary data centers within the European Union. When customers configure their implementation to access our EU-specific domain, all data residency remains within the EU. This configuration prioritizes data sovereignty; consequently, traffic is never rerouted to non-EU data centers, even in the event of local service unavailability. When deployed in an EU-only configuration, data is never transferred outside the European Union.

More Factors to Consider to Protect Your Data

ReadSpeaker maintains an independent infrastructure with a proven uptime of over 99.9% in the past 5-6 years, avoiding third-party hyperscale cloud providers. This ensures superior data control and minimizes exposure to extraterritorial access frameworks or non-EU jurisdictions.

We do not use third-party tracking tools such as Google Analytics to ensure that user and end-user data is never transmitted to external entities.

Organizations may select a region-specific domain (e.g., EU, US, or East Asia) to ensure localized processing, or opt for a global implementation to maximize availability. ReadSpeaker empowers customers with full control over their data processing geography based on their specific deployment requirements.

The Importance of Data Privacy at ReadSpeaker

Security and quality is the foundation of ReadSpeaker's service. Our infrastructure consists of over 150 secure, dedicated servers globally, providing a robust environment for text-to-speech synthesis. All data in transit and at rest is fully encrypted. We continually monitor the cryptographic landscape to ensure that our ciphers and algorithms remain robust, maintain proven strength, and adhere to internationally recognized security standards.

Customer environments are logically isolated, ensuring that data is never shared or exposed across different clients.

As an even more isolated alternative, ReadSpeaker also supports on-premise, embedded, and fully offline deployments, including air-gapped environments where no external network connection is required.

ReadSpeaker develops its text-to-speech voices using professionally recorded voice data from contracted voice talents together with publicly available text. Customer content, customer voice recordings, and end-user data are never used to develop, train, or improve our text-to-speech voices. . As a specialist focused exclusively on TTS, we eliminate the conflicts of interest often found in multi-service vendors.

This approach ensures that organizations retain full control over their data, infrastructure, and voice assets, with no dependency on external platforms or data-sharing ecosystems.

For more information, we invite you to consult our privacy policy here:
<https://www.readspeaker.com/privacy-policy/>

About ReadSpeaker

ReadSpeaker develops neural text-to-speech technology solutions that enable organizations to deploy natural-sounding digital voices across platforms, products, and services with full control of data, infrastructure, and voice IP. With more than 25 years of innovation in speech technology and over 300 expressive neural voices in 90+ languages, ReadSpeaker provides secure, deploy-anywhere voice technology across cloud, on-premise, hybrid, and fully offline environments. Through ReadSpeaker VoiceLab, organizations can also create Custom Voices that are uniquely owned and instantly recognizable across touchpoints.

Trusted in over 10,000 voice applications worldwide, ReadSpeaker is the independent digital voice partner for organizations that require performance, flexibility, and ownership.

ReadSpeaker is backed by Marunouchi Capital Fund III, a private equity fund fully owned by Mitsubishi Corporation, strengthening our ability to accelerate global growth and innovation.